DISASTER RISK MANAGEMENT AND MEASUREMENT INDICATORS FOR CULTURAL HERITAGE IN TAIWAN

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ABSTRACT:

Under the influence of global climate change, the risk preparedness has become a universal issue in different research fields. In the conservation of cultural heritage, disaster risk management is becoming one of the major research topics. Besides researches on the theory and mechanism of disaster risk management, the tools for the performance of site managers to protect cultural heritage is another important issue that needs development. UNESCO and ICOMOS have released some important documents on disaster risk management including its concept, identification, evaluation, mitigation, monitoring and resilience, etc. However, there is a big gap between concept and implementation in Taiwan. Presently there are 2000 monuments in Taiwan that hardly meet the modern code. First, based on international documents released, this research presents 13 disaster indicators on monuments and their environments. Next, 345 monuments in northern Taiwan are taken as examples to evaluate their risk situations with indicators designed in 2011. Some positive recommendations were given at the same time. As a result, a comparative evaluation was completed in 2012 and some key issues are found, such as too many electrical facilities, lack of efficient firefighting equipment, and a shortage of management mechanism, just to name a few. Through the improvement of the management, some major risk can be mitigated. In 2013~14, this research took 23 national monuments from the 345 monuments to evaluate their risk situations and compare the differences between national and local monuments. Results show that almost all management mechanisms in the national monuments have been established and are running well. However, problems like inappropriate electrical facilities and insufficient monitoring equipment remain. In addition, the performance of private monuments is not as good as public ones. Based on the collected information and evaluation, this research develops safety measures of heritage conservation in two aspects. One is for researchers to measure the risk of the heritage; the other is for site managers to manage the risk of their monument with ease. In conclusion, intendants of monuments in Taiwan have to develop more disaster risk management ideas to mitigate and prevent risks. In the meantime, the management and monitoring mechanisms available are helpful tools for risk mitigation. The awareness and training of the site managers are important issues for the implementation of risk prevention.

1. INTRODUCTION

Cultural heritage (CH) and its environment have profound cultural, scientific, artistic and various other values that are irreversible and cannot be replaced. For the preservation and the sustainability of these precious properties, an efficient risk management mechanism based on the cultural value priority concept has become an important universal challenge in the 21st century. Compared with modern buildings, monument has its weakness in the environment, materials, structure and not strong enough to prevent or withstand disaster. Cultural Heritage Preservation Act (CHA) in Taiwan took effect in 2006. The cultural value priority concept declared in article 22 offers guidelines to establishing a proper risk management system that does not have to fit contemporary codes. This important idea has been realized in the field of conservation; however, there still is a gap in the implementation with firefighting department. Under the influence of the UNESCO World Heritage strategy and the Convention Concerning the Protection of the World Cultural and Natural Heritage, 1972, together with many relative international documents, the concept and implementation of conservation has taken the Outstanding Universal Value, OUV, as the most important issue and has been accepted as an international principle.

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Besides that, the UNESCO, ICOMOS and ICCROM have released some important documents on disaster risk management including its concept, identification, evaluation, mitigation, monitoring and resilience, etc. to help the conservation of CH. In 2012, take world heritage site Petra as an example, the UNESCO provided an experience on the evaluation frame and surveying indicators. The disaster risk management of cultural heritage in urban areas - A Training Guide by the ICCROM in 2014, focused on the risk management and its training for the historic urban districts.

The Nara document in 1994 highlighted the importance of authenticity and helping conservation under the value of cultural properties. Recently, under the influence of rapid social change and the trend of globalization, a conservation concept based on integrity, has been included as a key issue in taking care of the environment of monuments and sites. This concept not only concerns the protection of CH but also the development and the risk management. Five emphases are listed below:

1. The main purpose of the risk management plan is to protect the cultural value, including the tangible and intangible evidences of authenticity, integrity away from potential disasters.

2. The knowledge of disaster history, science, techniques and implementation experiences which were carried out by the CH together with their environment and supporting mechanism should be integrated into the risk management system to make contribution.

3. To establish a risk management mechanism is also a kind of cultural awareness as well and will be achieved by a well-planned and progressive action.

4. The cultural diversity, capability of the communities and their traditions should be considered in the risk management plan.

5. All the stakeholders are key members of the Plan.

The conservation experience in Taiwan mainly focuses on restoration of the main construction of monuments. Public participation and maintenance issues are less concerned. Consequently, it does not only squeeze the cycle for the next restoration but also cause high risk on the monuments. Therefore, it is important to establish a risk management plan for the cultural heritage based on the integrity concept.

### 2. THE DISASTER-CAUSING CHARACTERISTICS OF MONUMENTS, HISTORIC BUILDINGS AND SETTLEMENTS IN TAIWAN

#### 2.1 Monuments, Historic Buildings and Settlements in Taiwan

There are 2000 built heritages in Taiwan, including 369 pure wood construction (18%) together with 878 wood and masonry construction (43%) are in high risk.

<table>
<thead>
<tr>
<th>Type</th>
<th>Number</th>
<th>Wood</th>
<th>Wood and masonry</th>
<th>others</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monument</td>
<td>806</td>
<td>140(17%)</td>
<td>239(30%)</td>
<td>427(53%)</td>
</tr>
<tr>
<td>Historic buildings</td>
<td>1182</td>
<td>227(19%)</td>
<td>261(22%)</td>
<td>694(59%)</td>
</tr>
<tr>
<td>Settlement</td>
<td>12</td>
<td>2(17%)</td>
<td>9(75%)</td>
<td>1(8%)</td>
</tr>
<tr>
<td>Total</td>
<td>2000</td>
<td>369(18%)</td>
<td>509(25%)</td>
<td>1122(57%)</td>
</tr>
</tbody>
</table>

#### 2.2 The disaster history of CH in Taiwan

According to the basic plan for disaster prevention and mitigation, disasters can be divided into two major categories of natural and anthropogenic. In Taiwan, typhoons, floods, earthquakes, fire are the most significant disasters. The monuments affected by disaster in Taiwan for the past 50 years, 77% was basically a fire, that is, the CH dominated by timber construction, resistance to fire is most vulnerable to a variety of major disasters such as floods, earthquakes. In Taiwan, fire caused by earthquake is still the greatest impact for CH. The main monuments or historic buildings in Taiwan were constructed by wood and masonry. Compare with other disasters, the fire damage with earthquake caused the most severe than typhoons, floods, and its resilience is the weakest. This phenomenon in Japan's research is similar as well.

2. UNESCO, (Case Studies on Climate Change and World Heritage), 2007
3. UNESCO, (Managing Disaster Risks for World Heritage), 2010
4. UNESCO and Katholieke Universiteit Leuven, Faculty of Engineering, Raymond Lemaire International Centre for Conservation, (Risk management at Heritage Sites- A Case Study of the Petra World Heritage Site), 2012

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4. Ya-Ning Yen, Su-Fen Yen, Research of target requirement and operational organization assignment of cultural heritage disaster(III), Ministry of Science and Technology, 2014
5. Since the earthquake on March 11th, 2011, many research of the risk prevention had focused on the multiple hazards especially the fire caused by earthquake. The efficient equipment, simulation of disaster and escape routes is main

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This contribution has been peer-reviewed. The double-blind peer-review was conducted on the basis of the full paper.

However, there are many issues such as biological attack, material degradation, inappropriate usage and lack of maintenance may endanger a bigger part of the CH. Normally; it’s not so easy to solve all the risks in a short time, but the situation can be improved and mitigated by management approach.

2.3 Research Topics

This research mainly focuses on the fire risks. It aims to provide easy tools for the identification of fire risk and management for the governments, professionals, site managers and communities.

3. BASIC FRAMEWORK

This research refer to the UNESCO and other international literatures and (Risk management at Heritage Sites- A Case Study of the Petra World Heritage Site) in 2012, in which the risk assessment was mainly based on the assessment and reduce the risk of CH and their collections by risk analysis criteria. In this proposal the systematic application of the risk management process (Figure 1) includes the following six steps:

1. Defining the context and scope, including a documentation review as well as value, condition and management context assessment.
2. Identifying the risks.
3. Assessing the impact of each risk.
4. Identifying possible mitigation strategies.
5. Evaluating risks and mitigation strategies based on cost–benefit analysis.
6. Implementation of the strategies (preventively or actively) to tackle risks.

There are also two permanent components of the risk management process: monitoring, and communication and consultation with the different stakeholders.

Figure 1. A risk management approach (UNESCO, 2012)

The approach shows a cycle of risk management. Consider the situation in Taiwan; value assessment, the first step of the figure 1, is a common knowledge and necessary process in the conservation. However, the other 5 steps remain unclear in the field of conservation. This research tries to establish the hazard indicators to identify the risk. It also attempts to analyze the mitigation strategies from case study and to propose a working tool for the site managers.

4. INVESTIGATE AND ASSESS

This research first make an on-site survey to investigate the characteristics and value of historical buildings and monuments together with possibility of internal and external spaces vulnerable to hazard and reactive equipment. Secondly, it identifies each of the risk brought about by disaster and management. Thirdly, the communication and consultation with stakeholders on the problems of hazard factors preventing to establish monuments hazard factor assessment indicators. From 2011 to 2013, supported by the Bureau of Cultural Heritage, the Ministry of Culture, this research implemented “Professional services centre for the conservation of CH, division (ii)”. The scope of this project is to investigate 345–374 CH of 6 counties and cities in northern Taiwan. In 2014, another project of investigating 23 national monuments in the same region was implemented. Both projects focus on evaluating their daily management, maintenance and analysis of the disaster-causing factors, summary of the investigation to establish monuments hazard factor assessment indicators.

4.1 Site Investigation and 13 Hazard Indicators

11 hazard indicators in 4 groups were established in 2011 and two more were added to form 13 indicators in 2013. They are:

A. Management and Maintenance System
1) Disaster history.
2) Improper placement of items.
3) Undated environmental clean-up.
4) Excessive electrical facilities, overdue wire (including too many extension).
5) Management organization and lack of staff.
6) Failure in regularly attending relevant courses or lack of certificates

B. The external environment and the characteristics of the building
1) The use of fire.
2) Improper influence from the environment.
3) Cooperation with communities.
C. Auxiliary fire-fighting equipment
1) Lack of appropriated fire-fighting equipment.
2) Lack of monitoring alarm equipment.
D. Patterns of buildings in use
1) Insufficient entrances (including those are often closed)
2) Others (to be repaired, etc.)

4.2 Results and Discussion

The result of investigating 345 CH in 2011 showed that excessive electrical facilities, overdue wire (including too many extension), lack of firefighting equipment, lack of monitoring alarm equipment are the weakest of the CH and it leads to disasters to rescue and communications in real time. In addition, not enough number or lack of training of site managers are very common in private sites.

374 CH were investigated in 2012. The main hazard indicators were still the same as 2012. However, the percentage of improper placement of items, undated environment clean-up, management organization and lack of management staff and maintenance system together with the external environment was obviously reduced due to the communication and training in the past year. It shows that some risk can be mitigated by the management approach.
On the other hand, almost all the public CH has established fire management and monitoring mechanism. As for private monuments, the situation is difficult to improve for lack of funding. (Table 2).

Table 2. 2011-12 Hazard indicators statistical chart

<table>
<thead>
<tr>
<th>Group</th>
<th>A. Management and Maintenance System</th>
<th>B. The external environment and the characteristics of the building</th>
<th>C. Auxiliary firefighting equipment</th>
<th>D. Patterns of buildings in use</th>
</tr>
</thead>
<tbody>
<tr>
<td>NO.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>2011-345</td>
<td>Disaster history</td>
<td>Improper placement of items</td>
<td>Undamaged environmental clean-up</td>
<td>Excessive electrical facilities, overused wire (including too many extension)</td>
</tr>
<tr>
<td>6</td>
<td>39</td>
<td>73</td>
<td>98</td>
<td>94</td>
</tr>
<tr>
<td>2%</td>
<td>11%</td>
<td>21%</td>
<td>28%</td>
<td>27%</td>
</tr>
<tr>
<td>2012-374</td>
<td>Disaster history</td>
<td>Improper placement of items</td>
<td>Undamaged environmental clean-up</td>
<td>Excessive electrical facilities, lines of old (including extension cords)</td>
</tr>
<tr>
<td>4</td>
<td>18</td>
<td>45</td>
<td>93</td>
<td>55</td>
</tr>
<tr>
<td>1%</td>
<td>5%</td>
<td>12%</td>
<td>25%</td>
<td>15%</td>
</tr>
</tbody>
</table>

In 2014, continuing the process established earlier, a four-category of 18 hazard indicators table was designed for this research to investigate 23 national CH. The 3 main indicators are improper placement of items, lack of staff in management organization and lack of appropriated firefighting equipment. Besides that, the scheduled training and the network within stakeholders are another 2 issues needed to improve. Among them, 7 for government agencies to manage have no significant hazard indicators, 5 of them have environment complex together with heavy traffic and more difficult to rescue in case of disaster. The performance of private CH is not as good as the public (Table 3).

To sum up, by the investigation on the hazard indicator of the national CH as follows:

1. Most CH was built a long time ago. It’s not easy for them to meet modern code without interrupting their cultural value. The most possible chance to improve their facilities and mitigate the risk is together with the restoration but it will take a long time and a big budget.
2. Private CH has less potential to prepare firefighting and monitoring equipment.
3. The surroundings is an existed situation, it can be improved by well planning and management.
4. Simple actions taken by the site manager can effectively mitigate some risks. Through management effort, substantial improvement can be achieved, such as improper items, not tidy environment, and inadequate management together with community relations. It shows that investigating the site regularly will enable site manager to improve the situation of CH.

Table 3. 18 hazard indicators statistical chart for categories (2014)

<table>
<thead>
<tr>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
</tr>
</thead>
<tbody>
<tr>
<td>Disaster history</td>
<td>Improper placement of items</td>
<td>The use of fire</td>
<td>Improper placement of items</td>
<td>Excessive electrical facilities, lines of old (including extension cords)</td>
<td>Lack of firefighting equipment</td>
</tr>
<tr>
<td>2</td>
<td>5</td>
<td>3</td>
<td>0</td>
<td>4</td>
<td>0</td>
</tr>
<tr>
<td>5%</td>
<td>12%</td>
<td>7%</td>
<td>0%</td>
<td>9%</td>
<td>0%</td>
</tr>
<tr>
<td>7</td>
<td>8</td>
<td>9</td>
<td>10</td>
<td>11</td>
<td>12</td>
</tr>
<tr>
<td>4</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>9%</td>
<td>9%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>2%</td>
</tr>
<tr>
<td>13</td>
<td>14</td>
<td>15</td>
<td>16</td>
<td>17</td>
<td>18</td>
</tr>
<tr>
<td>Others (to be repaired, etc.)</td>
<td>Gutters are not smooth</td>
<td>Doors and windows damaged</td>
<td>Pests or ants Road</td>
<td>Increased moisture, wall seepage serious</td>
<td>No significant hazards</td>
</tr>
<tr>
<td>7</td>
<td>1</td>
<td>1</td>
<td>2</td>
<td>2</td>
<td>7</td>
</tr>
<tr>
<td>16%</td>
<td>2%</td>
<td>2%</td>
<td>5%</td>
<td>5%</td>
<td>16%</td>
</tr>
</tbody>
</table>
5. A SELF-CHECKLIST ON THE RISK ASSESSMENT FOR THE SITE MANAGER

Disaster risk is a pressure for the conservation and will go along with the whole lifecycle of CH. This research finds even though different indicators have their own methods to mitigate the risk, the very fundamental work is to help those site managers realize the risks on site, the ways to assess them and evaluate the progress of the improvement action.

In advance, this research proposes a self-checklist for site managers to evaluate the disaster risk of their CH and environment. There are five-level scoring to evaluate the disaster risk on site, -2 (very serious), -1 (serious), 0 (none), 1 (good) and 2 (very good). A high score means that CH is well-maintained while a low one means improvement should be made as soon as possible (Table 4).

<table>
<thead>
<tr>
<th>Name</th>
<th>Assess the value</th>
<th>Direction</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Fire Management and Maintenance System</td>
<td></td>
<td></td>
</tr>
<tr>
<td>The use of fire</td>
<td>Incense, candles, incense, a gold paper, firecrackers, incense or events festivals</td>
<td></td>
</tr>
<tr>
<td>Improper placement of items</td>
<td>Debris build-up</td>
<td></td>
</tr>
<tr>
<td>Undated environmental clean-up</td>
<td>Cigarette butts, weeds, leaves stacked, space clutter, garbage accumulation, poor drainage, moss</td>
<td></td>
</tr>
<tr>
<td>Excessive electrical facilities, overdue wire (including too many extension)</td>
<td>Improper use of power outlets, extension cords used improperly</td>
<td></td>
</tr>
<tr>
<td>Management organization and lack of staff</td>
<td>Idle for too long, unattended</td>
<td></td>
</tr>
<tr>
<td>Failure in regularly attending relevant courses or lack of certificates</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Other Disasters</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Insufficient entrances (including those are often closed)</td>
<td>Entrances locked, iron gate installation, only one export</td>
<td></td>
</tr>
<tr>
<td>Others (to be repaired, etc.)</td>
<td>Serious damage, collapse</td>
<td></td>
</tr>
</tbody>
</table>

* Description: Each scored mining -2 (very serious), -1 (severe), 0 (none), 1 (good), 2 (very good).
6. CONCLUSION

The management and maintenance of CH required efficient management mechanism and adequate manpower. It is operated by managing an appropriated and secure usage complemented with efficient equipment. Recently, taken the public participation concept to preserve and maintain of CH is an international trend so as to train site manager and community in the vicinity of a sense of identity to achieve disaster mitigation phenomenon occurs. Under this circumstance, a convenient tool for the site managers to understand and mitigation the risk of their site is full of importance.

The results are as follows,

1. Due to poor management and monitoring mechanism together with inadequate equipment, the hazard indicators of private CH are higher than the public. It is evident that appropriate equipment is still urgently needed for the private CH.

2. The documentation for the maintenance and inspection on the CH is another important issue for the management. Furthermore, for a public usage CH, it should pay particular attention to the internal use of fire and power facilities, the overdue wire (including too many extension) and so on, should be performed periodically (Table 4)

3. Most hazard indicators of CH can be mitigated mainly by management mechanism such as daily review, scheduled maintenance and integrate with appropriated equipment. The cognition and execution of site managers is the key issue for the implementation of disaster risk management.

4. The proposed self-checklist on the risk assessment can provide the site manager with an efficient tool in the implementation of risk mitigation.

ACKNOWLEDGEMENTS

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